



Springfield Lakes Netball Club

Code of Conduct – Player/Parent Agreement 2026

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Introduction

Springfield Lakes Netball Club (SLNC) is a volunteer run association, serving the Springfield Lakes community and participates in competition organised by Western Districts Netball Association (WDNA). SLNC operates under the governance of Netball Queensland and adheres to the standards set by Netball Australia, the national governing body.

As a member of our club, you are joining a community dedicated to teamwork, respect, and the enjoyment of netball. Participation in netball is a season-long commitment, and we rely on the shared values and cooperation of our players, parents, and guardians to create a positive experience for everyone.

This agreement outlines the expectations, responsibilities, and code of conduct for all members. Please review the following terms carefully.

By signing, you acknowledge your understanding and commitment to upholding the standards of SLNC throughout the season.

Player/Parent agreement:

1. I acknowledge that if my registration fees have not been paid or a payment arrangement has not been entered into with SLNC Registrar before commencement of WDNA day season Round 1, I may not be eligible to take court and my registration may be cancelled.
2. I understand that if I withdraw from my netball team prior to the commencement of the grading process, that I will incur a \$75.00 administration fee; however, if I withdraw from my netball team at any time during the season after grading has commenced, that I will not receive a refund of my registration fees. Notification of intention to withdraw from your team, the club and the season must be made in writing to SLNC via email netball@springfieldlakesnetballclub.com.
3. I acknowledge that as part of my registration with SLNC, I understand that all teams are selected by a panel of experienced Team Selectors and that their decision is final.
 - a. Any athlete's medical considerations and extenuating circumstances regarding team allocations are required to be provided at the time of registration and via email.
4. I will inform the Team Manager or Coach as soon as possible if I cannot play or attend training, giving at least 24 hours' notice by phone or email when possible. Contact details for both Team Manager/Coach will be provided to all players or parents/guardians at the start of the season.
5. I will ensure I am picked up promptly after training and games, or that alternative arrangements are made. If delayed, I will go directly to an SLNC representative, who will contact my parent/guardian. I will not leave until my responsible adult arrives and the club is informed.
6. I agree that the Team Coach reserves the right to play whichever players they choose and in the positions that they nominate without bias and with fairness and equity in mind.
7. I acknowledge that we will abide by the rules of the SLNC and Western Districts Netball Association (WDNA) www.westsnetball.org.
8. I (the player and parent/s of players 17 years or younger) shall accept and dutifully action any resulting decisions and directives given from the SLNC Executive Committee.

9. I acknowledge that SLNC is a volunteer run organisation, and by joining, we agree to perform any assigned team duties, such as scoring in Netball Connect or assisting with setup and pack down on game days at WDNA.

Players' Code of Conduct – Training Days & Game Days

1. I will follow the official Netball Rules at all times, which can be found here: [Rules of Netball](#).
2. I understand that I represent SLNC during training and games days, and I will uphold the club's values, ensuring my actions reflect positively on my team and club
3. I commit to arriving for training on time, free of jewellery and in appropriate attire to take the court.
4. I recognize that any form of abuse - verbal, physical, or deliberate provocation - is unacceptable. Such behaviour will be addressed according to the Breaches section of this document.
5. I will not challenge or argue with decisions made by umpires or netball officials. If I have concerns, I will raise them respectfully with my Team Captain, Coach, or Team Manager at the next quarter break.
6. I will consistently demonstrate respect and good sportsmanship, and I will acknowledge and appreciate fair play from both my team and our opponents.

Parent/Guardian Agreement – Training Days & Game Days

1. We will always remember that our athlete is playing netball for their enjoyment - not ours.
2. We will focus on our athlete's efforts and performance rather than the winning or losing of the netball match.
3. We will encourage our athlete, their teammates, and opponents to endeavour to play netball, according to the rules of the game and this code of conduct and the SLNC spirit.
4. We will lead by example, by always showing and encouraging good sportsmanship.
5. We will support all efforts to remove verbal and physical abuse from the netball activities. We understand that SLNC and WDNA have a **zero tolerance** stance towards verbal and physical abuse.
6. We will respect the netball umpire's decisions and teach our athlete to do likewise.
7. We will show respect to our athlete's Team Coach, and other netball officials, administrators, and volunteers – remembering that without them, our child would not be able to play netball.
8. We will advise of any medical or health conditions to the Team Coach, so they are aware and to ensure the safety of our athlete. i.e. allergies or injury
9. We commit to the timely arrival and departure of our athlete from training and game days, and ensure absences, delays in attendance, and illness are communicated promptly to the Team Coach, or Team Manager.

Breaches – SLNC Code of Conduct

Any breach of the SLNC Code of Conduct will be managed in accordance with the Netball Queensland Code of Conduct and the Netball Queensland Member Protection Policy, as

applicable. Breaches are taken seriously due to the potential impact on players, officials, volunteers, and the regulations of the club.

Where a breach is alleged, SLNC will ensure procedural fairness is applied. This includes providing the player or parent or guardian with written notice of the alleged breach and a reasonable opportunity to respond before any determination is made.

Disciplinary action may include, but is not limited to, a warning, fine, suspension from games or training, stand down from a team, cancellation of registration, or any other sanction permitted under the Netball Queensland framework and deemed appropriate by the SLNC Committee.

In determining the appropriate disciplinary action for minor disciplinary breaches, the club will consider the seriousness of the breach, whether it is a repeated offence, and relevant mitigating or aggravating circumstances. For minor breaches, a player may be stood down for a maximum of **two** games. Any disciplinary decision may be appealed in accordance with SLNC procedures.

Minor and Major Breaches

Minor Discipline Breaches

- Repeatedly failing to attend training, without notifying the Team Coach
- Repeatedly being late for a match, without notifying the Team Coach
- Not attending a game, without notifying the Team Coach
- Refusing to fill a role requested by the Team Coach on game day(s) or at training.

Major Discipline Breaches

- Physical Violence or attacks on teammates, coaches, officials or opposition
- Inappropriate language used on court towards teammates, opposition, umpires, officials, or spectators.
- Discrimination, harassment or bullying, including online abuse, racial vilification, or sexual abuse
- Bringing the sport into disrepute by actions or statements, including disparaging the club or its affiliates in a public manner.
- Foul play and intimidation, including deliberate contact, obstruction, or intimidation of umpires or officials.

Complaints/Appeals Procedures

Please see Member Protection Policy (Part G: Complaint Handling Policy) [Member Protection Policy](#). WDNA has an appointed Member Protection Officer (MPIO) in the event of escalation required from an SLNC Executive Committee Member, or General Committee member acting on behalf of SLNC as a complaints officer.

- Any person (Complainant) may report the conduct of a person or organisation bound by this policy (Respondent) that they feel breaches SLNC or associated WDNA policies.
- Before making a complaint, a Complainant **MUST** discuss their concerns with their Club President or other Club Official (e.g. the Club their child plays for) to allow that Club to assist in resolving the matter without resort to a formal complaint.

- If the matter cannot be resolved to the Complainant's satisfaction at this stage, the Complainant must arrange for the Club President or other Club Official to assist with completing and approving the Complaint Form.
- Complaints should be made as soon as possible to the relevant entity. Complaints regarding Saturday fixtures must be submitted by 3:00pm the following Monday, using the following form: [SLNC Policies - Complaint Form](#).

Player Insurance

In the event of an injury at either training or a game, players must notify their coach and team manager to ensure the incident can be appropriately documented. Further information, including how a claim can be lodged can be found here: [SLNC Player Insurance](#).

A portion of the SLNC registration fee is paid to Netball Australia (via WDNA) for insurance under the Netball Australia Risk Protection Program. This insurance covers you for certain non-Medicare costs should you be injured as a result of playing netball. Information on the insurance and how to report and make a claim can be found at <https://www.westsnetball.org/Insurance>

Note: Insurance cover only applies to members who are involved in Netball Queensland sanctioned competitions and activities. Members are not covered if they play in a non-affiliated netball competition. Players are only covered by this insurance once netball registration fees are paid in full.

WDNA Photography Policy

Please see relevant information with regard to [WDNA Photography Policy](#). Please note that SLNC operates within and endorses WDNA's photography policy.

Exceptions to Freedom to Photograph - There are specific instances in law where the taking of any image is banned. Such instances generally relate to child custody matters, wards of the state, restraining orders and witness protection. It is also possible that from time-to-time other circumstances may also preclude the taking of any image of an individual. Where such orders are in place, it is the responsibility of the parent or guardian or individual to notify SLNC and WDNA including where appropriate the provision of a confidential copy of the order. In such cases WDNA will use its best endeavours to prevent the taking of such images.

This agreement is made between:

_____ (hereinafter referred to as "the Player") and Springfield Lakes Netball Club (hereinafter referred to as "the Club").

Signature of Player or Parent/Guardian if the player is under the age of 17:

Date: _____